

[About AGIO](#) [Furniture Collections](#) [Service Center](#) [Guides](#) [AGIO for Business](#)The Agio logo is written in a white, cursive script font with a registered trademark symbol (®) to the upper right of the 'o'.

Life Begins Outdoors.

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Aluminum - Limited 7 Year Warranty

[Spanish/Español](#)

Aluminum furniture manufactured or sold by Agio; Agio International, USA; Agio International Co., Ltd.; or Dimension Industries Co., Ltd. is warranted to be free from defects in materials and workmanship to the original purchaser when purchased from one of our authorized dealers. If a product manufactured by Agio fails under the terms of our limited warranty, Agio will replace the item at no charge. In case of discontinued models, an item of similar quality and style will be sent.

Frames

Frames are warranted to be free from defects in materials and workmanship for a period of seven years. Damage to frames or welds due to improper assembly or exposure to water and sub-freezing temperatures is not covered. (Do not allow water to accumulate inside frames).

Finish

The finish is warranted against peeling, cracking, or blistering for a period of one year provided the unit has not been scratched or abraded. Scratches and chips resulting from normal wear and tear are not covered. Fading resulting from exposure to elements is not covered.

Fabric (if applicable)

Fabric and cushions are warranted for a period of one year against separation at the seams. Fading or discoloration resulting from exposure to the elements, chemicals, or from spills is not covered.

Straps and/or Wicker Weave (if applicable)

Straps and/or wicker weave are warranted for a period of one year against separation or tearing. Fading or discoloration resulting from exposure to the elements, chemicals, or from spills is not covered.

Umbrella (if applicable)

Umbrellas frames are warranted for a period of one year against manufacturers' defects only. Umbrella bases (if available) are not covered.

Freight

Agio will be responsible for the shipping and handling charges within the North American continent for the first year for all valid warranty claims. After the first year, shipping and handling charges are the responsibility of the claimant. We do not ship outside of the North American continent.

Warranty Exclusions: Furniture or umbrellas used for commercial, contract or any other non-residential purposes; clearance items, display models or items purchased "as is;" freight damage; furniture damaged by acts of nature, vandalism, fire, abuse, lack of proper care and maintenance, or improper assembly; straps and fabric against fading or discoloration from exposure to elements, oils, spills, fluids or chemicals; table top against breakage; hardware against corrosion or rusting; buckling or splitting of tubing resulting from exposure to water and freezing temperatures; purchased or replacement parts; plastics. Also excluded: loss of use or

time, inconvenience, money, travel, packaging or any other consequential or incidental damages. In no event shall Agio's responsibility exceed the value of the replacement product.

Warranty is to the original purchaser when items are purchased from one of our authorized retailers and is not transferable. All warranty claims must be submitted with a dated register receipt within the warranty period. Should replacement of the warranted item be unavailable, Agio, Shianco Industries, Ltd., Shian Corporation, Shian International reserves the right to substitute items of our choice similar in style and quality. For quality control purposes and verification, we reserve the right to request photographs of the damage item(s). The terms of this warranty are subject to change without notice.

